

Norbert Zurwerra

Head of Digital Services



- **Since March 2025** Head of Digital Services
- **2022 - 2024** Interim Head of Support
- **2020 - 2025** Head of Corporate Development and Portfolio Management/CIO, Federal Office for Customs and Border Security FOCBS
- **2019 - 2020** Interim Head of Resources Main Division
- **2016 - 2020** CIO, Federal Customs Administration FCA
- **2015** Executive Master of Business Administration, Kalaidos University of Applied Sciences, Zurich
- **2014 - 2015** CAS in Advanced Management, Kalaidos University of Applied Sciences, Zurich
- **2011 - 2016** Head of Business Applications, Swiss Post IT, Zollikofen
- **2006 - 2011** Head of Project Management, Swiss Post IT, Zollikofen
- **2010** Certified Projects Director IPMA Level A, VZPM, Glattbrugg



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Confederation

Bundesamt für Zoll und Grenzsicherheit BAZG
Office fédéral de la douane et de la sécurité des frontières OFDF
Ufficio federale della dogana e della sicurezza dei confini UDSC
Federal Office for Customs and Border Security FOCBS

- **2006 - 2007** Executive Master in General Management, SGMI, St Gallen
- **2004 - 2005** Business Economist, SGMI, St Gallen
- **1996 - 2005** Various roles, Swiss Post, Zollikofen

